**1.5 I can identify and respond to inappropriate content and behaviour**

**‘Netiquette’ refers to the rules of etiquette of online communication, below are some of them.**

Rule 1: Remember the human Remember that behind every screen is a human being with thoughts and feelings.

Rule 2: Adhere to the same standards of behaviour as in “real life”

Rule 3: Know where you are in cyberspace Remember different environments require different behaviour.

Rule 4: Respect other people’s time and bandwidth in this rule, “bandwidth” is synonymous with “time.” keep comments brief and relevant to the environment or situation.

Rule 5: Make yourself look good online There are many positive aspects about the Internet, including the ability to remain anonymous.

Rule 6: Share expert knowledge The Internet is a great platform for sharing good information.

Rule 7: Help keep flame wars under control “Flaming” refers to verbal disagreements that occur between users, everyone is entitled to their own opinions   
Rule 8: Respect other people’s privacy, the Internet is an open forum. But with that in mind respect other people’s privacy.   
Rule 9: Don’t abuse your power, this rule is intended for those who carry more power on the Internet as experts, power should always be used responsibly and not to harm or take advantage of those who are less powerful or knowledgeable.

Rule 10: Be forgiving of other people’s mistakes.

Phishing emails is one of the most common methods of cybercrime. Signs that the email is not from a genuine organisation:

* The email would be sent from a public domain
* Spelling mistakes on the domain name
* Email contains spelling and grammar error
* Contains suspicious attachments and links
* Contains a message of urgency

Graphical user interface, text, application, Teams

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Not all pop-up windows are malicious or invasive, some websites use them for legitimate reasons. Some browsers have popup blockers as default and some don’t, to block pop-ups on web browsers, you need to go into the browser settings and select advanced settings, select site setting, permissions, then select pop-ups and redirects and turn off. On the setting a option to block ups from specific sites can also be done.

Graphical user interface, text, email

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Accessing accounts online without permission

Under no circumstances, should anyone attempt to access someone else password protected account, generally, accessing any account that is password protected is illegal. You can’t read someone’s emails or check their bank balance, for instance. If you need a password to get into that account, you’re breaking the law to enter it, even if you got in by correctly guessing that password.